



STAFF REPORT

Staff Contact: Nicki Aaker (naaker@carson.org)

Agenda Title: For Possible Action: Discussion and possible action regarding a proposed acceptance of the Carson City Health and Human Services Department's (CHHS) 2019 Annual Report. (Nicki Aaker, naaker@carson.org)

Staff Summary: The 2019 Annual Report provides an overview of CCHHS, including its mission, vision, values and the services provided in 2019, along with a funding overview. The public may access the report online at www.gethealthycarsoncity.org or a printed copy may be obtained at CCHHS located at 900 E. Long Street.

Agenda Action: Formal Action / Motion **Time Requested:** 15 minutes

Proposed Motion

I move to accept the 2019 Annual Report as presented.

Board's Strategic Goal

Quality of Life

Previous Action

The 2018 Annual Report was accepted by the Board of Supervisors on May 16, 2019.

Background/Issues & Analysis

It is important to keep the community informed about the functions of the local health department and its role in public health within the community. As a nationally accredited health department, this is a standard that CCHHS is expected to meet. In addition, under the Preventive Health and Health Services grant received through the Centers for Disease Control and Prevention (CDC), two of the grant deliverables are to: (1) develop an annual report featuring the 2019 activities; and (2) present an annual report to the Board of Health for feedback and acceptance.

Applicable Statute, Code, Policy, Rule or Regulation

N/A

Financial Information

Is there a fiscal impact? No

If yes, account name/number:

Is it currently budgeted?

Explanation of Fiscal Impact:

Alternatives

Modify the CCHHS 2019 Annual Report as presented.

Attachments:

[2019 ANNUAL REPORT-FINAL_BOS.pdf](#)

Board Action Taken:

Motion: _____

1) _____

Aye/Nay

2) _____

(Vote Recorded By)



2019 Annual Report

Nevada's First
Accredited Health Department

Carson City Health & Human Services



Advancing
public health
performance

900 East Long Street, Carson City, NV 89706 | (775) 887-2190
[Facebook.com/CCHHS](https://www.facebook.com/CCHHS) | www.GetHealthyCarsonCity.org

Report accepted by Carson City Board of Health on July 16, 2020

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Carson City Health & Human Services Division

Chronic Disease Prevention & Health Promotion

- Adolescent Health Education
- Diabetes
- HIV Treatment Adherence
- Tobacco Prevention

Clinical Services

- Family Planning
- Immunizations
- STD/HIV Testing
- STD Treatment

Disease Control & Prevention

- Contact Investigation
- Disease Surveillance
- Environmental Health Inspections



Human Services

- Carson City's Community Action Agency
- Housing Assistance Programs
- Indigent Services
- Women, Infant and Children (WIC)
- Workforce Development

Public Health Preparedness

- Public Health Emergency Preparedness Planning
- Public Information Communications
- Training/Exercising
- Volunteer Management

Carson City Health & Human Services Overview



Located in Nevada's capital city, Carson City Health & Human Services (CCHHS) monitors the health of over **55,000** people.



CCHHS is Nevada's first accredited health department through the Public Health Accreditation Board (PHAB).

CCHHS is a department of Carson City, a consolidated municipality. CCHHS also provides some services in adjoining counties.

Board of Health

County Health Officer (Chair)

Susan Pintar, MD

Mayor

Robert Crowell

Ward 1 Supervisor

Stacey Giomi

Ward 2 Supervisor

Brad Bonkowski

Ward 3 Supervisor

Lori Bagwell

Ward 4 Supervisor

John Barrette

Carson City Sheriff

Ken Furlong

The Board of Health's mission is to protect and enhance the public health and welfare by evaluating the health needs of the community, promoting health awareness, and assessing the availability of health-related services to those in need.

Visit www.carson.org for more information about the Carson City Board of Health.

Mission: To protect and improve the quality of life for our community through disease prevention, education, and support services.

Vision: CCHHS leads the region in providing services that support healthy communities.

Values: **Respect for others** (we treat everyone equally); **competence** (we stay current with the latest resources available); **collaboration** (we work together to meet the mission and move toward our vision); **ethical** (we work professionally, respecting confidentiality and following laws and regulations).

Health Officer's Message

The concept of Public Health is nothing new but, thanks to recent worldwide events, it is now in the forefront of current affairs. Organized public health efforts began in the United States over 200 years ago as it was recognized that protecting citizens from health threats is a public responsibility. Public health deals with the cause and prevention of disease to benefit not just individuals but the community at large. Here in Carson City, the health of the community is the focus. Carson City Health and Human Services serves as the hub for disease reporting, disease contact tracing and coordination of infectious disease testing for the region. These activities have always been part of the services delivered to the community and have now taken on even greater importance. It is through these efforts that we are able to help individuals and the community make informed choices that will promote health and keep them safe from disease. Working in coordination with many community partners, CCHHS, guided by the Board of Health, continues the work it has always done. We appreciate the support offered by the community and welcome suggestions for improvements to service.

Together we will continue the legacy of best practices to improve public health.

Susan Pintar, MD



Carson City Health & Human Services Overview

CCHHS Management Team

Director

Nicki Aaker

Business/Finance Manager

Bretta Inman

Chronic Disease Prevention & Health Promotion

Nicki Aaker, Acting Division Manager

Clinical Services Division Manager

Veronica Galas

Disease Control & Prevention Division Manager

Dustin Boothe

Human Services Division Manager

Mary Jane Ostrander

Public Health Preparedness Division Manager

Jeanne Freeman



The CCHHS Management Team

A Message from the Director

Carson City Health and Human Services is your local health department that provides public health services in Carson City, along with some services in Douglas, Lyon, and Storey counties. What is public health and what does it mean to you? Public health protects and works to improve the health of the community. Where you live can be more important than your genetics. You may have heard that your zip code is more important than your genetics; that is the reason public health is important to you. Some public health efforts include having clean air to breathe, clean water to drink, access to healthy foods, access to immunizations, area restaurants inspected to keep the community safe, to name a few. CCHHS takes our role of promoting and protecting our community's health very seriously. CCHHS' employees are committed to serving Carson City residents and surrounding areas in a professional, effective and efficient way. As part of our commitment, CCHHS was the first accredited health department in Nevada. This means our practices have been evaluated against national standards and measures. We continue to measure our practices against the national standards and are preparing for re-accreditation.

CCHHS promotes a culture of continually evaluating our performance in providing public health services, which is also known as quality improvement.

*Nicki Aaker, MSN, MPH, RN—
Director*

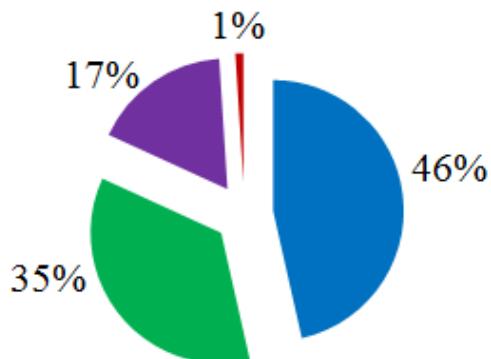


CCHHS Funding Overview: FY 2019

CCHHS' funding is comprised mainly from federal and state governmental grants (46%).

CCHHS is a city department and receives thirty-five percent (35%) general funding. Revenue (17%) is received from health permits, along with health insurance billing for services provided to clinic patients. One percent (1%) of the funding is a contract with Douglas County to provide restaurant inspections and plan reviews.

- Grant Funding 46%
- General Funding 35%
- Revenue 17%
- Interlocal 1%



Clinical Services Division

Clinical Services Overview

Carson City Health and Human Services wants members of our community to know we are here for you. Clinical Services helps all patients, regardless of insurance status or income. Services are provided regardless of the ability to pay based on a sliding fee scale.

In 2019, the clinical services were provided to individuals that were uninsured, on Medicaid, or had Private Insurance.

50% Uninsured

25% Medicaid

25% Private Medical Insurance

Services offered include: immunizations; well-women exams; pap smears; breast exams; referrals to mammography; birth control and family planning; sexually transmitted diseases (STDs) testing and treatment including HIV testing; vaccines for all ages; TB testing and reading; and well-child exams.

In 2019, services were provided to **5,388** unduplicated individuals during **10,026** individual clinic visits.

STD Testing & Treatment

In 2019, Clinical Services conducted **1,629** Chlamydia tests. Chlamydia is the most common reported STDs in Carson City and Douglas County. Chlamydia can cause pelvic inflammatory disease, ectopic pregnancy, and infertility. In the Carson City and Douglas County areas:

75% of all STDs diagnosed were Chlamydia

69% of Chlamydia diagnoses were in people ages 25 years and younger

32% of all STDs were diagnosed by public health family planning clinics

Family Planning Services

These services help in preventing or delaying pregnancy for those not yet ready to have a family and providing preventive health services to those who want to be healthy for his/her family into the future. In 2019:

1,794 males and females sought out family planning services

Clinical Services provided counseling and education to pregnant women regarding establishing medical care with an OB/GYN provider and immunizations. Referrals to the Women Infant and Children's Program were provided and the Pregnancy Risk Assessment Monitoring Survey (PRAMS) was conducted. This survey provides data to investigate emerging issues in reproductive health and to evaluate existing programs.

64 pregnant women participated



Immunizations

Clinical Services gives childhood and adult vaccines, such as: TDAP (Tetanus, Diphtheria, and Pertussis); MMR (Measles, Mumps, and Rubella); Hepatitis A, Hepatitis B, Twinrix (combined Hepatitis A and B), Seasonal Influenza (flu shot and nasal spray); H1N1 Influenza, Varicella (Chicken Pox); Meningococcal (Meningitis); HPV (Human Papilloma Virus); Zoster (Shingles, for adults ages 60 years and older); and more. In 2019, Clinical Services has provided

2,486 patients with

5,313 vaccines during

2,885 individual patient visits

Chronic Disease Prevention & Health Promotion Division

Adolescent Health

The Sexual Risk Avoidance Education (SRAE) evidenced-based program helps young people get the information and tools they need to avoid unplanned pregnancy and sexually transmitted diseases (STDs). The program focuses on puberty, abstinence, peer pressure, STDs, and pregnancy. In 2019, the program served:

526 youths

The Personal Responsibility Education Program (PREP) is an evidence-based program that helps to delay sexual activity among youth, increase condom and contraceptive use for sexually active youth, and lower pregnancy among youth. The program served:

139 youths

The Families Talking Together (FTT) evidenced-based parent intervention training helps teach parents how to talk to their children about sex, gives parents information on STDs, pregnancy myths, and addresses reasons why parents don't talk to their youth. The training served:

50 youth with parents in attendance

Diabetes Outreach

In 2019, CCHHS received a Prediabetes Outreach grant to fund pre-diabetes screenings and outreach.

Two prediabetes screenings events occurred - Carson Valley Food Closet and Western Nevada College. Carson Valley Food Closet's event was successful and CCHHS was invited back to conduct another food demonstration and prediabetes screening. A food preparation demonstration was done with food items that can be found at the food closet and the health benefits were emphasized.



Tobacco Control & Prevention

CCHHS' tobacco control and prevention program raises awareness about smoking and tobacco-related issues.

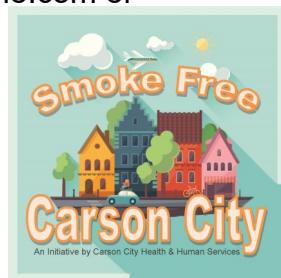
83.4% of Carson City's population
does not smoke

The four major goals of the program are to:

- 1) prevent youth initiation of smoking,
- 2) promote cessation among youth and adults,
- 3) eliminate secondhand exposure, and
- 4) eliminate health disparities.

During the 80th legislative session, SB 263 passed. This bill taxes e-cigarettes/products and made it so vaping cannot occur in areas where smoking is not allowed. The federal government passed Tobacco-21. This bill required all states to raise the legal age for purchasing tobacco products to 21 years old. This bill took effect December 20, 2019.

Call 1-(800)-QUIT-NOW or visit www.NevadaTobaccoQuitline.com or www.smokefree.gov for a resource to help you quit. To enroll in Freedom from Smoking classes at Carson Tahoe Health, call 775-445-7651.



Ryan White

CCHHS' Ryan White Retention in Care Program locates individuals with HIV/AIDS who are no longer receiving medical care or are newly diagnosed within Nevada. This program focuses on the rural and frontier counties. The Treatment in Care Counselor locates these individuals, identifies struggles the individual is facing, then gets them back or into medical care. In 2019, the program served:

512 clients, mainly within the 55-64 age range;

18 clients were provided transportation

Disease Control & Prevention: Environmental Health Division

The major focus areas of the CCHHS Environmental Health Division include:

- Food protection
- Individual sewage disposal systems
- Private wells
- Public swimming pools
- Public accommodations

- Vector control
- Public and private schools
- School and childcare
- Invasive body decoration and permanent makeup (tattoos and piercings)

Food Safety Grading System

The placards are part of the department's food inspection grading system, which helps alert the public of an establishment's food safety compliance.



The grading system uses A, B, and C placards. Establishments who fail to earn an A grade are likely to fix all violations by the first follow-up visit.

Score	Grade
0 - 10	“A”
11 - 20	“B”
21 - 40	“C”
≥ 41	“Closure”

Violations fall into three categories:

*High Risk Factor – Critical = 5 points
High Risk Factor – Minor = 2 points
Low Risk Factor – Minor = 0 points*

The points for a violation depend on the health risk to the public. The lower the score, the better the grade. For information, visit: <https://gethealthycarsoncity.org/environmental-health/grading-system-2/>

Establishments/Violations

Establishments: CCHHS conducts food service inspections for restaurants, schools, and day care centers in both Carson City and Douglas County.

In 2019, Carson City had **453** food establishments and Douglas County had **647** food establishments. The exact number of establishments changes often as establishments open and close.

Of these food establishments, staff completed **670** inspections in Carson City and **772** inspections in Douglas County. Some establishments have multiple inspections a year. The number of inspections for an establishment depends on the type of food service, the customer base, and the inspection history.

Violations: Of the **670** Carson City and **772** Douglas County scored compliance inspections:

314 violations reported in Carson City

628 violations reported in Douglas County



Food establishment inspections are conducted to lower the risk factors for foodborne illnesses such as:

- Food from unsafe source
- Unsafe cooking temperatures
- Unsafe holding temperatures
- Unclean or contaminated equipment
- Poor employee hygiene

Disease Control & Prevention: Epidemiology Division

The Epidemiology program staff is responsible for the investigation of cases, clusters, outbreaks, and suspected cases of reportable diseases. The staff is also responsible for tracking and reporting more than 78 notifiable conditions to the State of Nevada, Division of Public and Behavioral Health (DPBH). The staff works to control the spread of disease in the community by processing data requests and providing health advice, training, education, and outreach. This information is provided to other public health staff, hospital staff, physicians and other health care providers, school and day care center staff, and other members of the community.

Top 5 Most Reported Conditions in 2019

1. Chlamydia, 265 cases

2. Hepatitis C Virus Infection, 255 cases

3. Respiratory Syncytial Virus (RSV)
infection, 76 cases

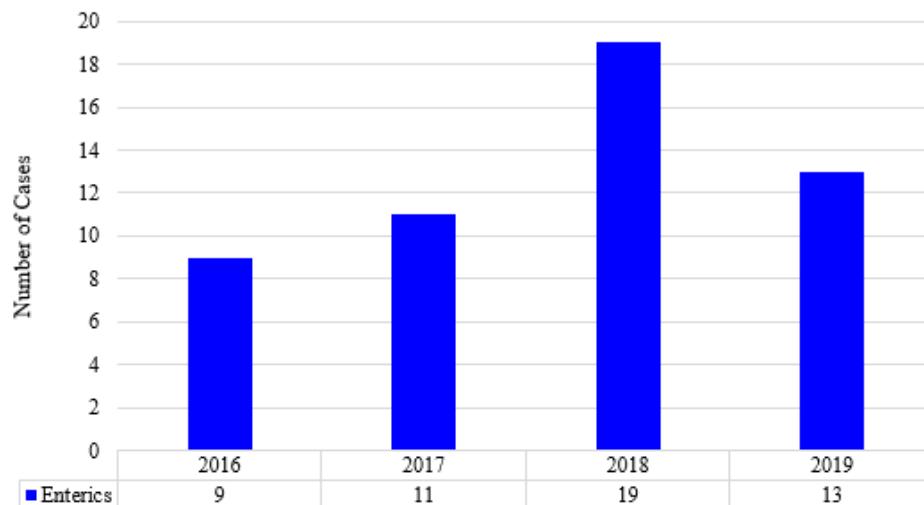
4. Gonorrhea, 42 cases

5. Influenza (Flu), 36 cases

*Campylobacter, Salmonella, etc. (Common causes of food poisoning.)

Food Poisoning in Carson City 2016-2019

Foodborne Illness in Carson City 2016-19



Human Services Division

Support Services

Emergency Solutions Grant (ESG): A rehousing program that provides case management to help families stay in permanent housing and maintain expenses.

Shelter Plus Care (SPC): Provides chronically homeless with a disability permanent housing and case management working towards stability.

Low Income Housing Trust Fund (LIHTF): Works closely with the ESG program and provides rent assistance and prevents possible eviction.

Welfare Set Aside: Provides households with one-time financial assistance with rent and/or security deposit.

Utility Assistance: Provides electric and gas payment on current bill (one time in a 12-month period).

Carson City Sober Housing Assistance Reinforces Everyone's Safety (CCSHARES): A transitional housing program in collaboration with Carson City Specialty Courts.

Onsite Health Services

Carson City's Aging and Disability Resource Center: Focuses on customized care and support for aging adults, people with disabilities, and provides support/resources to caregivers and family members.

Nevada State Welfare Division Eligibility Workers: CCHHS is a hosting site for two Nevada State Welfare Division Eligibility Workers. Individuals without health insurance can be assisted at CCHHS and enroll in Nevada Medicaid and Nevada SNAP programs.

Northern Nevada Center for Independent Living: Works one-on-one with individuals to help them achieve their independent living goals and provides most community service at little to no-cost.

Forensics Assessment Services Triage Team (FASTT): CCHHS provides a Community Health Worker to the FASTT providing resources, assessments, and discharge planning to Carson City jail inmates.

Women, Infants and Children



Women, Infants and Children (WIC) is a federally funded health and nutrition program for women, infants, and children. CCHHS has two WIC clinics—one in Carson City and one in Douglas County. In 2019, the WIC program served:

1,362 patients.*

*This is an unduplicated number. Patients are seen multiple times per year.

252 women served in Carson City

138 women served in Gardnerville

291 infants served in Carson City

148 infants served in Gardnerville

335 children served in Carson City

195 children served in Gardnerville

WIC offers nutrition education, supplemental benefits, breastfeeding education, and health care referrals. For information, visit: <https://gethealthycarsoncity.org/human-services/wic>

Workforce Development

Community Services Block Grant (CSBG): Helps unemployed individuals with getting and maintaining employment. In addition, provides direct services for individuals with identification, transportation, and work clothing/equipment needs.

Life Skills Workshops: Workshops focus on healthy eating tips, financial skills, job readiness skills, and healthy relationships.

429 participants have joined the workshops

Employment Readiness Assistance: Helps individuals with resume building, interview skills, job searching methods, and job readiness.

136 individuals have utilized the program

Public Health Preparedness Division



What is PHP?

Public Health Preparedness (PHP) is the process of planning and creating programs to respond quickly and effectively to threats that impact the health of the public. The Quad-County PHP division works with community partners, neighboring counties, and the state to assure the most effective response possible to disease outbreaks, public health threats, and other emergencies.

AFN Support Team

Quad-County PHP, in partnership with the Washoe County Health District, formed an Access & Functional Needs (AFN) Support Team. AFN refers to people who are or have:

- Physical, developmental, or intellectual disabilities
- Chronic conditions/injuries
- Limited English proficiency
- Older adults or children
- Low income, homeless, and/or dependent on public transit



Over this past year, the PHP team gave **2** AFN trainings across the State to improve AFN response in an emergency. There are currently **48** people signed up to serve on the team!

CASPER Survey

Carson City was the first jurisdiction in Nevada to conduct a Community Assessment for Public Health Emergency Response (CASPER) door-to-door survey in 2018. In 2019, Carson City was the first jurisdiction in Nevada to have their CASPER report published by the Centers for Disease Control and Prevention.

Additionally, in 2019, Carson City Health and Human Services staff delivered a presentation at the Nevada Public Health Association Conference about the CASPER process and the data gathered from the community.

Coalition Surge Test

PHP planned a No-Notice Coalition Surge Test with community healthcare partners to test the ability to evacuate patients from multiple facilities at the same time. Over a dozen different agencies participated from across the quad-county region including hospitals, long-term care facilities, EMS, emergency management, public health, skilled nursing facilities, and surgery centers. Overall, the test measured the preparedness and response of health care facilities and EMS partners in the region.

Bleed Control Kits and Training

Quad-County Public Health Preparedness (PHP) collaborated with EMS agencies and School Districts from across the quad-county region to purchase and install bleed control kits in public buildings and every school. Additionally, bleed control trainings through EMS and Community Emergency Response Teams (CERT) have occurred for community members and school district staff. More than **750** community and school district staff were trained in the last quarter of 2019.



Performance Management

Performance Management Team

CCHHS Performance Management Team (PMT) is composed of **9** program-level staff, all from different divisions of the organization, plus the Health Department Director. By having representatives from different divisions at the table, PMT members are able to advise co-workers on quality improvement projects in their day-to-day activities, along with projects in different divisions.

Quality Improvement

The leadership of CCHHS encourages quality improvement in every division. CCHHS has a Quality Improvement Plan that serves as guidance for quality improvement projects. Quality improvement is a very important component of Public Health Accreditation. The plan is updated annually and describes the process for projects. Projects can be short or very lengthy.

In 2019, CCHHS worked on **5** projects. These projects included:



- PHP Social Media Revamp
- Vaccine Outreach Accountability and Reconciliation
- Clinic Efficiency
- Food Establishment Inspection Report
- Ryan White Patient Barriers for Treatment Adherence

Training

CCHHS has a Staff Development Committee that determines what trainings are required and requested by staff. Every other month there is an All Staff Training Hour in the morning. This gives staff an opportunity to learn from experts within the Health Departments and others within our community on very important topics. In addition, this committee has organized "Lunch & Learns" for staff.

Community Health Improvement Plan Accomplishments

The Community Health Improvement Plan (CHIP) is not CCHHS' plan alone, but is the collaboration of many different agencies within the community and the region. Therefore, these accomplishments are those of all the agencies working together to improve the Carson City community and are great examples of agencies collaborating and brainstorming to make Carson City a better place to live, work, and play!

Access to Healthcare

Within the 2019 Legislative session, SB171 was introduced to implement a minimum set of data collected from providers through the licensing process to determine the locations providers are practicing in order to get a clearer picture of services within Nevada areas. Healthcare system entities offered support of the legislation through public written or verbal statements.

Behavioral Health—Workforce & Transitional Housing

The Transitional Housing Program "CC SHARES" provided a structured housing program for participants connected with the Specialty Courts, FASTT, MOST, and Human Services. This program is funded with the County Match Refund received from the State of Nevada. A strategic plan for the program was developed and presented to the Board of Supervisors which included a funding plan.

Behavioral Health—Community Triage

- ◆ Carson City agencies adopted the Columbia Suicide Severity Rating Scale to assess individuals for their suicide risk. The goal was to have a scale adopted by a majority of the agencies so everyone is speaking the same language when reporting an individual's level of risk.
- ◆ A number of individuals from a variety of agencies were trained as trainers on the use of the Columbia Suicide Severity Rating Scale.
- ◆ Nevada Alliance on Mental Illness (NAMI) Western Nevada activated a Warmline—a stigma-free, non-crisis phone service that can be called or send a text sent to—775-241-4212. This line is staffed by trained peers in recovery.

Behavioral Health—Youth

An Evidence based practice curriculum that reduces chronic absenteeism was identified by a Ron Wood Social Worker. This program will be piloted in a Carson City school.

Behavioral Health—Criminal Justice Collaboration

- ◆ Formal protocols were developed for the Forensic Assessment Services Triage Team (FASTT).
- ◆ Risk assessments on inmates began to connect them to appropriate resources while in jail and once released with the goal of reducing recidivism.

Behavioral Health—Public Awareness

A resource card was developed for distribution to individuals suffering from mental illness. The printing was made possible by Partnership Carson City.

CCHHS Strategic Plan Accomplishments

Increase Opportunities for Healthy Living Across the Lifespan—Goal: Promote wellness and reduce the incidence of chronic disease

- ◆ Weekly newspaper articles were written and submitted to Nevada Appeal for publication — some articles written by CCHHS' partners.
- ◆ Received a diabetes grant to assess Diabetes education and availability of general practice physicians within the area.
- ◆ promoted two pre-diabetes screening events and promoted education, and advertised Carson Tahoe Hospital's Diabetes Classes.

Support the Integration of Public Health, Primary Care, Behavioral Health, Oral Health and Community Health Resources—Goal: Facilitate collaboration between public health and community agencies and link individuals to appropriate services

- ◆ Provided office space for a State of Nevada Welfare employee to be onsite a couple of days a week to assist individuals with Medicaid enrollment and other benefit applications.
- ◆ A Memorandum of Understanding was executed between CCHHS and Nevada Health Centers to refer family planning patients to primary care, if needed.
- ◆ Clinical Services and Human Services both conducted patient satisfaction surveys.
- ◆ Staff attended Carson's Community Action Agency Network meetings on a regular basis.
- ◆ Human Services' staff facilitate the Community Coalition meetings, which is a comprehensive discharge planning meeting for individuals that are high utilizers of a variety of community resources. The following participate: Carson Tahoe Health—Behavioral Health, ED and Case Management, local jail personnel, FISH, EMS, and other agencies.
- ◆ WIC conducted the Community Latch On event.
- ◆ A CCHHS Marketing Plan was developed to encourage partnerships and organize community outreach within the department.

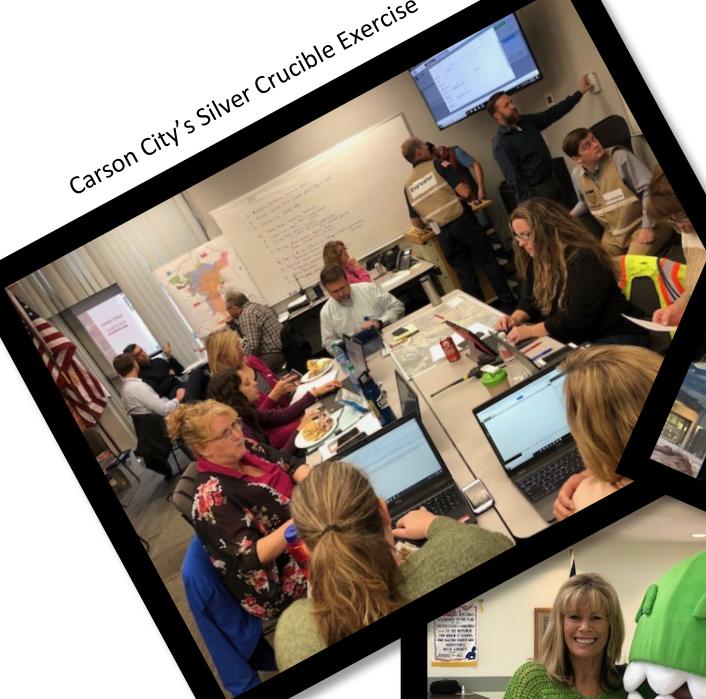
Ensure Public Safety and Increase Community Resilience—Goal: To provide a safe environment and strengthen the community's ability to prepare for, respond to, and recover from public health hazards.

- ◆ Completed the Statewide Silver Crucible exercise—training on the CCHHS All Hazards Plan.
- ◆ Completed 4 communication “call down” drills.
- ◆ Completed 1 physical notification drill.

Promote a Culture of Public Health Excellence—Goal: Support the education and growth of public health workforce, promote involvement of the Board of Health within the department, and work toward achieving public health accreditation.

- ◆ Instituted the Board of Health Calendar of Events.
- ◆ Included continuing education on quality improvement principles for employees.
- ◆ Included education on quality improvement in orientation of new employees.
- ◆ Revised the Quality Improvement Plan.
- ◆ Completed an organizational self-assessment of the Performance Management System to identify areas of improvement.
- ◆ Presented Quality Improvement project to Board of Health—"Improving Teen Comfort at CCHHS".
- ◆ Conducted All Staff meetings and All Staff trainings monthly.
- ◆ Division Manager meetings held weekly most of the year.
- ◆ Explored a couple of strategies for interdepartmental communication.

Carson City's Silver Crucible Exercise



CCHHS' Public Health Preparedness Staff



Hermie the Germie with Faith Barber, Human Services



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