



**ADA COMPLEMENTARY PARATRANSIT  
ELIGIBILITY APPLICATION**

**Submit to:  
JAC ASSIST  
3770 Butti Way  
Carson City, NV 89701  
Phone: (775) 841-7433  
Fax: (775) 887-2324**

**PART A  
Personal/Contact Information**

JAC Assist provides origin-to-destination paratransit service to individuals who cannot use the regular JAC fixed-route transit system. To be eligible for service, the functional limitations of an individual's disability must prevent use of regular fixed-route bus service. The individual's distance from a bus stop or inability to drive by himself/herself are not taken into consideration in determining eligibility.

**To be considered for eligibility, individuals must complete Part A of this application; and a qualified medical professional (e.g., physician [M.D. or D.O.], physical therapist, occupational therapist, orientation and mobility instructor, registered nurse, independent living specialist, rehabilitation specialist, licensed social worker, optometrist, psychologist) must verify Part A and complete Part B of this application.**

Applicants will also need to complete the *Disclosure of Protected Health Information Authorization Form* attached to Part B. **Incomplete applications will be returned to the applicant.**

**PLEASE TYPE OR PRINT IN INK**

Last Name \_\_\_\_\_ First Name \_\_\_\_\_ MI \_\_\_\_\_  
Address \_\_\_\_\_ Apt. No. \_\_\_\_\_  
City/Town \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Home Phone (\_\_\_\_) \_\_\_\_\_ Work Phone (\_\_\_\_) \_\_\_\_\_  
TTD/TTY (\_\_\_\_) \_\_\_\_\_ Cell Phone (\_\_\_\_) \_\_\_\_\_  
DOB \_\_\_\_/\_\_\_\_/\_\_\_\_ E-Mail address: \_\_\_\_\_  
Sex: Male\_\_\_\_ Female\_\_\_\_ Were you referred to us by Medicaid?: Yes\_\_\_\_ No\_\_\_\_  
If yes, Medicaid Card #: \_\_\_\_\_

Please note that any Medicaid rides must first be authorized by MTM by calling 844-879-7341. After you have obtained authorization for Medicaid rides, please then call our office at 775-841-7433 to book the rides.



Would you like to receive a text message on your cell phone 5 minutes prior to each of your scheduled trips (JAC Assist does not charge a fee for this service, but standard message and data rates through your carrier may apply)? Yes\_\_\_ No\_\_\_

Do you require information in an alternative format?

Braille\_\_\_\_\_ Large Print\_\_\_\_\_ Audio Tape\_\_\_\_\_ Other:\_\_\_\_\_

If someone is helping you with this application, that person **must** complete the following:

Name \_\_\_\_\_

Address \_\_\_\_\_

Home Phone (\_\_\_\_) \_\_\_\_\_ Work Phone (\_\_\_\_) \_\_\_\_\_

Emergency Contact Information:

Name \_\_\_\_\_ Relationship: \_\_\_\_\_

Home Phone: (\_\_\_\_) \_\_\_\_\_ Cell Phone: (\_\_\_\_) \_\_\_\_\_

Work Phone: (\_\_\_\_) \_\_\_\_\_

### **INFORMATION ABOUT YOUR ABILITIES**

1. What is the disability or health condition that **prevents** you from using the regular fixed-route **JAC** bus service?

\_\_\_ Certified Legally Blind

\_\_\_ Loss or inability to use one or more limbs

\_\_\_ Severe effects of stroke

\_\_\_ Paralysis affecting mobility, speech, vision or memory

\_\_\_ Severe Arthritis

\_\_\_ Autoimmune Disorders, for example, Lupus or Scleroderma etc.

\_\_\_ Severe cardiac and/or respiratory impairment affecting strength and/or endurance

\_\_\_ Severe emotional disorder (may require an escort)

\_\_\_ Developmental disabilities, for example, mental retardation, cerebral palsy, epilepsy, autism or neurological disorder, etc.

\_\_\_ Hearing loss accompanied by an inability to understand speech with/without a hearing aid

\_\_\_ Other (*please explain*):

\_\_\_\_\_

a. Is your disability permanent? \_\_\_ Yes \_\_\_ No

b. If your disability is temporary, how long do you expect it will be until you're better?

# \_\_\_\_\_ Months.

c. Is there a season during the year that your disability/health condition worsens and prevents you from traveling without help? (**Check all that apply**)

\_\_\_ Spring \_\_\_ Summer \_\_\_ Fall \_\_\_ Winter

2. Do you use any of the following mobility aids? **Check all that apply.**

<input type="checkbox"/> Manual Wheelchair	<input type="checkbox"/> Electric Wheelchair
<input type="checkbox"/> Powered Scooter	<input type="checkbox"/> Cane
<input type="checkbox"/> Walker	<input type="checkbox"/> White Cane
<input type="checkbox"/> Service Animal	<input type="checkbox"/> Crutches
<input type="checkbox"/> Oxygen	<input type="checkbox"/> Other (please list) _____

If you checked service animal, please give a description of your service animal.

3. Do changes in weather (like extreme heat, cold, wind, rain, snow and/or ice) combined with your disability or health condition **stop** you from using the regular fixed-route **JAC** bus service? ☐ Yes ☐ No

*If yes, explain completely. Use an additional sheet if necessary.*

4. Do you require the assistance of a personal care attendant (PCA) when you travel? **(Riders must provide their own PCA)**

☐ Yes ☐ No ☐ Sometimes

If Yes, PCA's Name: \_\_\_\_\_

5. All JAC vehicles have wheelchair lifts (if you are unable to climb stairs, you can stand on the lift). Would you be able to get onto and off of a regular bus **without the help of another person?** (The driver operates the lift and helps with the securement system. Lifts have handrails.)

☐ Yes ☐ No ☐ Sometimes

If you answered **No or Sometimes**, explain why:

6. Does your disability or health condition **stop** you from getting to or from a bus stop without help from another person, for one of the following reasons? **(Check all that apply.)**

- ☐ Unable (not just difficult) to travel on rough or hilly terrain
- ☐ Extreme sensitivity to certain weather conditions
- ☐ Extreme fatigue due to health condition
- ☐ Unable to cross busy intersections
- ☐ Lack of sidewalks and curb cuts at bus stop
- ☐ Unable to locate bus stop due to a visual impairment
- ☐ Unable to wait outside for ten (10) minutes or more
- ☐ Unable to travel on ice or snow covered surfaces
- ☐ Unable to identify correct bus in the daytime when it is light
- ☐ Unable to identify correct bus in early morning or evening hours when it is dark



\_\_\_ Other

Please explain: \_\_\_\_\_

\_\_\_\_\_

7. How many blocks is your home to the nearest bus stop? \_\_\_\_\_  
**(A city block is approximately 500 feet long)**

8. Indicate below how far you are able to travel **without** help.  
\_\_\_ Less than 200 feet \_\_\_  $\frac{1}{4}$  mile (3 blocks) \_\_\_  $\frac{1}{2}$  mile (6 blocks)  
\_\_\_  $\frac{3}{4}$  mile (9 blocks) \_\_\_ more than  $\frac{3}{4}$  of a mile

9. After arriving at a bus stop, how long can you wait outside **(not sitting)** until the bus arrives?

\_\_\_ 30 minutes or longer \_\_\_ 15 minutes \_\_\_ 10 minutes  
\_\_\_ Less than 10 minutes

If you cannot stand while waiting, *why not?* \_\_\_\_\_

10. Which of the following functions are you **unable** to perform without assistance from another person: **(check all that apply)**

\_\_\_ Understand and/or process information  
\_\_\_ Ask for, or follow written or oral information, such as schedules including TDD, audio tape or voice?  
\_\_\_ Figure out the correct fare?  
\_\_\_ Follow instructions in an emergency?  
\_\_\_ Recognize your destination while on the bus?  
\_\_\_ Once you get off the bus, locate and reach your destination?  
\_\_\_ Cross a busy intersection?  
\_\_\_ Find your way between familiar locations?  
\_\_\_ Signal the bus driver to get off the bus at a familiar stop and then get off the bus? *Assume the driver calls all stops.*  
\_\_\_ Grasp coins, passes, and handles?  
\_\_\_ Communicate addresses, destinations, and telephone numbers on request?  
\_\_\_ Deal with unexpected situations or unexpected changes in routine e.g., route changed due to road construction, regular bus stop closed?  
\_\_\_ Go up and down steps?

11. If training for riding on the regular **JAC** bus system were available at no charge, do you think that you would benefit from receiving this training?

\_\_\_ Yes \_\_\_ No



I understand that completing PART A is the first step in determining if I am eligible for JAC Assist ADA Complementary Paratransit Service.

Furthermore, I agree to have a **qualified medical professional** conduct an independent professional assessment of my eligibility by completing PART B of the application. I understand that failure to participate in this assessment will result in a denial of eligibility for the JAC Assist paratransit service.

I understand that the entire application (Part A, Part B and the *Disclosure of Protected Health Information Authorization Form*) must be submitted to begin the application review. In addition, I authorize the qualified medical professional completing Part B on my behalf to release my health information to JAC Assist for its review as well as any supporting or other pertinent information about my health or medical condition to assist in determining eligibility for JAC Assist paratransit service. I understand that upon receipt of this application, JAC Assist will make a determination of my eligibility within 21 calendar days. Furthermore, I understand that JAC Assist may need to contact me or a representative on my behalf regarding my application as well as possibly the qualified medical professional completing Part B to obtain more information.

I certify by my signature that I have been truthful in answering all questions in this application, and that the information I have provided is correct. I understand that providing false information could result in denial of service.

\_\_\_\_\_  
Applicant's Signature

\_\_\_\_\_  
Date

If you assisted the Applicant to complete this Form, sign below:

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_



**JAC ASSIST**  
**3770 Butti Way**  
**Carson City, NV 89701**  
**Phone: (775) 841-7433 Fax: (775) 887-2324**

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**PART B**  
**Professional Verification**

Dear Qualified Medical Professional:

The Americans with Disabilities Act (ADA) of 1990 requires JAC to provide **ADA Complementary Paratransit Service** to anyone who cannot use JAC fixed-route bus service because of a disability. ADA Complementary Paratransit Service is provided in an area contiguous to JAC fixed-route bus service. The applicant who has asked you to review and sign this application is applying to be considered eligible for JAC Assist ADA Complementary Paratransit Service, which is intended only for those trips that the applicant cannot make on JAC fixed-route bus service.

What is needed is a determination of whether, as a practical matter, the individual can use fixed-route transit in his or her own circumstances. This is primarily a transportation decision, not a medical decision. This application is intended to determine when and under what circumstances the applicant can use JAC fixed-route bus service and when he/she requires ADA Complementary Paratransit Service.

Please review the information provided by the applicant in **PART A** of this application and then answer the questions below:

Is the applicant **unable** to use **JAC** fixed-route service as described above?

Yes \_\_\_\_\_ No \_\_\_\_\_

**If No, STOP HERE** and don't complete the rest of PART B. Please sign, date and mail this page to JAC Assist, 3770 Butti Way, Carson City, NV 89701.

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Professional's Signature

Date

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Printed Name

License No. / State

Phone Number

If you answered **Yes** to the above question, please continue to the next page and answer all of the questions. Questions regarding the application or verification may be directed to JAC Assist at (775) 841-7433.



1. Have you ever examined/evaluated the applicant in the past?

Yes \_\_\_\_\_ No \_\_\_\_\_

If yes, was examination/evaluation within the last twelve months?

Yes \_\_\_\_\_ No \_\_\_\_\_

Length of time in treatment/under your care? \_\_\_\_\_

2. What is the applicant's specific disability or health condition/limitation and how does it limit or prevent his/her ability to travel independently or utilize regular fixed-route JAC service?

- \_\_\_\_\_ Certified Legally Blind
- \_\_\_\_\_ Loss or inability to use one or more limbs
- \_\_\_\_\_ Severe effects of stroke
- \_\_\_\_\_ Paralysis affecting mobility, speech, vision or memory
- \_\_\_\_\_ Severe Arthritis
- \_\_\_\_\_ Autoimmune Disorders, for example, Lupus or Scleroderma etc.
- \_\_\_\_\_ Severe cardiac and/or respiratory impairment affecting strength and/or endurance
- \_\_\_\_\_ Severe emotional disorder (may require an escort)
- \_\_\_\_\_ Developmental disabilities, for example, mental retardation, cerebral palsy, epilepsy, autism or neurological disorder, etc.
- \_\_\_\_\_ Hearing loss accompanied by an inability to understand speech with/without a hearing aid
- \_\_\_\_\_ Other (***Please explain the medical diagnosis and then describe the disability or health condition/limitation***) ***Use other side of page if necessary***

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Date of onset \_\_\_\_\_

3. Is the applicant's disability permanent?

Yes \_\_\_\_\_ No \_\_\_\_\_

If temporary, how long? \_\_\_\_\_

Is this applicant's disability seasonal?

Yes \_\_\_\_\_ No \_\_\_\_\_

If Yes, which season(s)? \_\_\_\_\_



4. What mobility aids does the applicant utilize? **Check all that apply.**

<input type="checkbox"/> Manual Wheelchair	<input type="checkbox"/> Electric Wheelchair
<input type="checkbox"/> Powered Scooter	<input type="checkbox"/> Cane
<input type="checkbox"/> Walker	<input type="checkbox"/> White Cane
<input type="checkbox"/> Service Animal	<input type="checkbox"/> Crutches
<input type="checkbox"/> Oxygen	<input type="checkbox"/> Other (please list) _____

5. Does the applicant require a Personal Care Attendant (PCA) when traveling on transit vehicles?

Never \_\_\_\_\_ Sometimes \_\_\_\_\_ Always \_\_\_\_\_

If a PCA is needed, explain why.

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6. Which of the following weather conditions impact the applicant's disability or health condition such that it prevents him/her from independently getting to and/or from a bus stop?

Indicate: Heat \_\_\_\_\_ Cold \_\_\_\_\_ Humidity \_\_\_\_\_ Snow \_\_\_\_\_ Ice \_\_\_\_\_  
Pollution/Allergies \_\_\_\_\_ Other \_\_\_\_\_ N/A \_\_\_\_\_

What specific weather condition prevents this person from getting around on his/her own?  
How so?

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7. Does rough terrain make it hard for the applicant to travel?

Yes \_\_\_\_\_ No \_\_\_\_\_ Sometimes \_\_\_\_\_

If you answered Yes or Sometimes, describe your definition of rough terrain and how that makes it difficult for the applicant to travel.

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8. Is applicant able to: **(Check all that apply)**

☐ Understand and/or process information  
☐ Ask for, or follow written or oral information, such as schedules  
including TDD, audio tape or voice?  
☐ Figure out the correct fare?  
☐ Follow instructions in an emergency?





- \_\_\_ Recognize his/her destination while on the bus?
- \_\_\_ Once he/she gets off the bus, locate and reach his/her destination?
- \_\_\_ Cross a busy intersection?
- \_\_\_ Find his/her way between familiar locations?
- \_\_\_ Signal the bus driver to get off the bus at familiar stop and then get off the bus?  
*Assume the driver the calls all stops*
- \_\_\_ Grasp coins, passes, and handles?
- \_\_\_ Communicate addresses, destinations, and telephone numbers on request?
- \_\_\_ Deal with unexpected situations or unexpected changes in routine, e.g., route  
changed due to road construction, regular bus stop closed?
- \_\_\_ Go up and down steps?

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Print or Type Name: \_\_\_\_\_

Title: \_\_\_\_\_

License Number / State: \_\_\_\_\_

Business Address: \_\_\_\_\_ Phone Number: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_



## **Disclosure of Protected Health Information** **Authorization Form**

I \_\_\_\_\_ authorize the qualified medical  
(Printed Name of Patient)

professional \_\_\_\_\_  
(Printed Name and Title of Qualified Medical Professional)

completing Part B of this application on my behalf, to release information about my disability and abilities to use the accessible JAC fixed-route bus service to representatives of JAC Assist for their review, as well as any supporting or other pertinent information about my health or medical condition to assist in determining my eligibility for JAC Assist ADA Complementary Paratransit Service. I understand that all medical information about my disability will be kept strictly confidential.

**I understand that I do not have to sign this authorization in order to be considered for services, but I understand that no weight will be given to medical conditions claimed which cannot be verified.** In fact, I have the right to refuse to sign this authorization. I have the right to revoke this authorization in writing except to the extent that JAC Assist has acted in reliance upon this authorization. My written revocation must be submitted to JAC Assist, 3770 Butti Way, Carson City, NV 89701.

\_\_\_\_\_  
Signature of Applicant or Legal Guardian\* Date

Printed Name of Legal Guardian, if applicable: \_\_\_\_\_

Legal Guardian's Relationship to Applicant: \_\_\_\_\_

Printed address & telephone number of Legal Guardian: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

Applicant or guardian must be provided with a signed copy of this authorization form.

\*This form may be signed by a legal guardian or power of attorney only if documentation showing legal authority to act and sign on the applicant's behalf is also provided. Documentation is not necessary for the parent of a minor child.